

## 2024 KUZA ICT AWARDS CATEGORIES

The Communications Authority of Kenya (CA) is planning to host a revamped *ICT Week* as well as a broad-based ICT industry Awards, the *Kuza ICT Awards*.

The *Kuza ICT Awards* will be a culmination of the *ICT Week* to be hosted between 5<sup>th</sup> to 7<sup>th</sup> June 2024.

The Awards have been enhanced to recognize excellence across the various regulated services in the ICT sector (telecommunications, broadcasting and postal/courier sub-sectors).

The ICT industry operators can submit nominations for various awards by selecting the relevant category for which you are nominating yourself/ organization online at: <https://kuzaawards.co.ke/index.php/nomination>

*Note: Please provide links to any supporting evidence to your submission.*

No.	Award Category	Summarized Criteria
<b>Broadcasting Category</b>		
1.	<b>Broadcasting Regulatory Compliance Award</b>  (Radio/Tv/Subscription Broadcasting Service).	This award recognizes broadcasting licensees who have demonstrated highest level of compliance licence conditions in the financial year 2023/2024.  <i>The assessment will based on assessment of annual compliance reports by CA.</i>
2.	<b>Innovation in Broadcasting Technology Award</b>	This award recognizes broadcasters who have embraced cutting-edge technologies in broadcasting services.  <i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i>
3.	<b>Broadcasting Accessibility Award</b>	This award recognizes broadcasters which have embraced inclusivity for persons living with disabilities in line with the Programing Code (Considering features like closed captioning, audio descriptions, and other accessibility enhancements.)

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<b>4.</b>	<b>Community Radio Broadcasting Award</b>	<p>This award recognizes community radio broadcasters that have demonstrated innovative broadcasting services that are positively impacting communities in urban and rural, or underserved areas.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>Postal &amp; Courier Category</b>		
<b>5.</b>	<b>Last-Mile Delivery Award</b>	<p>This award recognizes postal/courier operators which that have excelled in efficient last mile delivery to hard-to-reach areas of the country.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>6.</b>	<b>Postal &amp; Courier Regulatory Compliance Award</b>	<p>This award recognizes postal &amp; courier operators that have demonstrated the highest level of compliance to license conditions in the financial year 2023/2024.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a>.</i></p>
<b>7.</b>	<b>Innovative Technology Postal/Courier Solution Award</b>	<p>This award recognizes postal/courier operators that have introduced innovative and efficient methods to enhance service deliver (improving delivery speed, accuracy, and customer experience).</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>Cyber Security Category</b>		
<b>8.</b>	<b>Cybersecurity Excellence Award</b>	<p>This award recognizes institutions that have demonstrated excellence in securing critical information infrastructure in public/private sector.</p>

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<b>9.</b>	<b>Cybersecurity Research and Development Award</b>	<p>This award recognizes institutions or individuals that have contributed significantly to research and development in the cyber security space.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>Telecommunications category</b>		
<b>10.</b>	<b>Telecommunication Regulatory Compliance Award</b>	<p>This award recognizes telecommunications operators/personnel that have demonstrated highest level of compliance to licence conditions in the financial year 2023/2024.</p> <p><i>This will be based on assessment of annual compliance reports by CA</i></p>
<b>11.</b>	<b>Assistive Technology Award</b>	<p>This award recognizes telecommunications companies that have developed innovative assistive technologies that enhance the digital experience for people living with disabilities, the elderly, etc.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>12.</b>	<b>Excellence in Rural Connectivity Award</b>	<p>This award recognizes Community Networks or Tower Companies that have demonstrated innovative initiatives to provide reliable and affordable telecommunications services in rural, unserved or underserved areas</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>Green ICT Category</b>		
<b>13.</b>	<b>Electronic Waste (e-Waste) Management Award</b>	<p>This award recognizes ng organizations or individuals that have implemented effective e-waste management strategies, including recycling, refurbishing, and responsible disposal of electronic devices.</p>

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<b>Child Online Protection Category</b>		
<b>14.</b>	<b>Child Online Protection Award</b>	<p>This award recognizes entities or individuals that have undertaken exceptional initiatives to enhance the safety of children online.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>Lifetime Achievement Category</b>		
<b>15.</b>	<b>Lifetime Achievement Award</b>	<p>This award recognizes individuals who have made significant contributions to the growth of the ICT industry over time across broadcasting, telecommunications and postal/courier sub-sectors.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>Women in Tech Category</b>		
<b>16.</b>	<b>Women in Tech Award</b>	<p>This award recognizes women trailblazers who have created impactful ICT solutions, successful entrepreneurship and leadership in the ICT sector.</p> <p><i>This category will be a call for nominations from the industry. The nominations can be submitted online at: <a href="https://kuzaawards.co.ke/index.php/nomination">https://kuzaawards.co.ke/index.php/nomination</a></i></p>
<b>People's Choice Category</b>		
<b>17.</b>	<b>People's Choice Awards</b>	<p><b>1. Content Creator of the Year</b></p> <p><i>This award recognizes the content creator who has demonstrated innovation in creation of impactful content.</i></p> <p><b>2. Customer Service Excellence Award</b></p> <p><i>This award recognizes service providers (broadcasters/mobile operators/postal/courier service providers &amp; Internet service providers) who have excellent</i></p>

		<p><i>customer care service and complaint resolution mechanism.</i></p> <p><b>3. Courier Service Provider of the Year</b></p> <p><i>This award recognizes the courier operator with the most innovative products and services that consistently meet customer needs.</i></p> <p><b>4. Internet Service Provider of the Year</b></p> <p><i>This award recognizes the Internet service provider with the most innovative products and services that consistently meet customer needs.</i></p> <p><b>5. Mobile Operator of the Year</b></p> <p><i>This award recognizes the mobile operator with the most innovative products and services that consistently meet customer needs.</i></p> <p><b>6. TV Station of the Year</b></p> <p><i>This award recognizes the TV station with the most innovative programming that consistently meets audience needs.</i></p> <p><b>7. Radio Station of the Year</b></p> <p><i>This award recognizes the radio station with the most innovative programming that consistently meets audience needs.</i></p> <p><i>This will be popular voting by the public via <b>SMS to 15601</b> and online at <a href="http://www.kuzaawards.co.ke">www.kuzaawards.co.ke</a></i></p>
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